

Return Authorization

Dear Classroom Essentials Customer,

All of our merchandise is carefully selected to ensure your complete satisfaction. However, in the event that your purchase is defective or unsatisfactory, the Scholastic 100% Guarantee ensures a replacement or refund if requested within one month (30 days) of your receipt of the product. After that time, the item will be covered solely by the manufacturer's warranty.

Should you need to return your item within the 30-day period, please fill out the form below as completely and accurately as possible. Please note that without complete information, we may not be able to process your refund.

To obtain a return authorization number and make arrangements to ship your return, please call our Customer Service Department at 1-800-268-3860 or email us at custserve@scholastic.ca

Please forward all returns to the following address:

RETURNS DEPARTMENT
Scholastic Canada Ltd.,
175 Hillmount Road, Markham Ontario L6C 1Z7

Please note: When returning an item, please repack it in its original packaging and enclose this form with a copy of your original packing slip.

Once again, thank you for your support of Classroom Essentials. We look forward to serving you again in the future.

Sincerely,
Scholastic Classroom Essentials



Classroom Essentials Return

Reason for return:

Please be specific as to why you are returning your purchase by checking the appropriate reason below:

- Damaged/defective*
- Not as advertised*
- Didn't like it*

Name: _____

Phone: _____

Email: _____

Order #: _____

Item #: _____

Please explain the reason for your return in detail (e.g. *No power when plugged in*):
